

PRODUCT SAFETY WARNING

Charger RECALL

Charger model number KP-DJ300 03EL-00070-ZZ and KP-DE600 03EL-00080-ZZ

Issue detected in charger.



Charger affected

Some cases of overhead with ignition related to the charger installed in the Muvi EURO 4 model sold during the period 2016 - 2018 have been detected.

The reference number of the charger potentially affected is the following:

- **Model number:** KP-DJ300 03EL-00070-ZZ (5A charger)
- **SERIAL NUMBER:** #MUC54605XXXXX#



TORROT

TORROT ELECTRIC EUROPA, S.A.

C/ Unicef, 17 Polígono Industrial Torremirón 17190 - Salt (Girona) - Spain (+34 972 406 115)

torrot.com Social Networks @torrot_official

PRODUCT SAFETY WARNING

- **Model number:** KP-DE600 03EL-00080-ZZ (10A charger)
- **SERIAL NUMBER:** #MUC54610XXXXX#



By the chassis number, your motorcycle could be affected. Please verify the Charger model number and Serial number.

We urge you to STOP using the charger immediately.

We will replace the charger free of charge as soon as possible. Meanwhile, please don't use it. If you have the affected charger, please contact us through the WhatsApp number 0034 687 344 889 or email box aftersales@torrot.com. We will contact you back to arrange the free replacement.

We thank you for your cooperation and apologize for the inconvenience.

TORROT

TORROT

TORROT ELECTRIC EUROPA, S.A.

C/ Unicef, 17 Polígono Industrial Torremiróna 17190 - Salt (Girona) - Spain (+34 972 406 115)

torrot.com Social Networks [@torrot_official](https://www.instagram.com/torrot_official)